

# The CCWomen Newsletter

THE CCWOMEN MONTHLY NEWSLETTER. BY WOMEN. FOR WOMEN AND ALLIES.

**NOVEMBER 2022**



## 3 SIMPLE STEPS

### Lessons from Radical Candor: 3 Simple Steps Toward Better Conflict Management

mParticle Leaders, Melissa Benua, Senior Director of Engineering and Janna Loeffler, Director of Engineering talk conflict management at the Women Impact Tech conference.

## 4 TAKEAWAYS

### The Problem with Big Tech: 4 Takeaways from Reshma Saujani, Founder of Girls Who Code

At the Women Impact Tech Accelerate Conference in New York City, Saujani detailed the issues women are facing in the tech industry.



**THIRSTY THURSDAYS.**  
**ALL ABOUT WOMEN IN THE WORKPLACE.**  
**A CCWOMEN PODCAST.**

## BLACK FRIDAY

### EPISODE #8: Black Friday: Tales of the Best -- and Worst -- CX

Featuring the CCWomen team: Grace Gilbert, Sandy Ko and Taylor Salmons.

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## SPOTLIGHT FEATURE

### *CCWomen's Negotiation Toolkit*

Featuring insights from the panel "Leveling Up Your Negotiation Skills"  
at the Women Impact Tech Accelerate Conference



**Amber Chillious**  
Lead Recruiter  
**Discover Financial Services**



**Dani Renaud**  
Director of Product  
& Design  
**Automox**



**Steph Beasley**  
Team Lead, Enterprise  
Loyalty Advocates  
**Atlassian**



**Jessica Damato**  
Senior Director, Talent  
Acquisition  
**Peloton**



**Jennifer Costa**  
Director, Product Marketing  
& Merchandising  
**Resident**

Get a salary estimate worksheet, employment package checklist, negotiation email template, and more!

## Download Your Copy of the Toolkit

### MEMBER SHOUT-OUT



[Connect with Misa](#)

Misa Chien is a model and entrepreneur known for inspiring others and helping people feel more connected through positivity and transparency. She is known for speaking publicly and on social media about imposter syndrome, mental health, embracing failure, and more.

While at UCLA, Misa signed with LA Models and became the face of world-famous brands like Target, L'Oreal, Cadillac, and more. After college, she founded the Vietnamese Banh Mi Truck, Nom Nom Truck, bootstrapped purely from her modeling savings. She even competed on the Food Network's Season 1 of the Great Food Truck Race. Misa eventually scaled Nom Nom Truck to a 7-figure business and a 30-person team.

Since that time, Misa has transitioned full time into tech, building a new customer survey company - [AutopilotReviews.co](#) - that is massively disrupting the CX space.

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# THE IMPORTANT STUFF



## UPCOMING



### CCWomen at The Future of the Contact Center

How to Build Warm Charisma by Misa Chien

Wednesday, December 14, 2022 at 12 PM Eastern

[FREE VIRTUAL EVENT - LINK TO REGISTER](#)



### CCWomen Summit at San Antonio, TX

Monday, January 30, 2023

[LINK TO REGISTER](#)

## SPEAK AT AN EVENT

It's time to share your story.

Join a panel of women on stage, engage in an interview-style fireside chat, or present on a topic that hits home for you.



## BE FEATURED ON OUR PODCAST

Interviews offer a more intimate setting for sharing your why, your how, and the hopes you have moving forward.



[SIGN UP > COUNT ME IN!](#)

## GET INVOLVED



## CONNECT WITH US

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