

The CCWomen Newsletter

THE CCWOMEN MONTHLY NEWSLETTER. BY WOMEN. FOR WOMEN AND ALLIES.

2023 Kickoff Newsletter



WOMEN IN BFSI

Women Leaders in CX, Finance Talk Mentorship at December's CXO for BFSI Event

CCWomen hosted a CCWomen "Ask the Experts" panel at the CXO for BFSI Exchange in St. Petersburg, Florida. The four incredible female panelists shared their expertise on mentorship, sponsorship, and coaching.

DEI INITIATIVES

Ask An Analyst: 3 Things You Can Do If Your Company's DEI Initiatives Leave You Wanting More

What can you do if your company's DEI programs leave something to be desired? Here are three things you can do when the DEI initiatives at your workplace just aren't cutting it.



IMPOSTER SYNDROME

Episode #9 HOW TO: Conquer Imposter Syndrome & Embrace Entrepreneurship

Featuring Tamina Stoll, Big Tech superstar, gender equity advocate, coach, and entrepreneur. Tamina is the host of Femme Hive, a podcast that supports women's financial and professional success, and founder of Give Her Dollars, a wealth-building and financial literacy platform for women.

THIRSTY THURSDAYS.
ALL ABOUT WOMEN IN THE WORKPLACE.
A CCWOMEN PODCAST.

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SPOTLIGHT FEATURE

Why We *love* These Top 20 CCWomen Luminaries



Theresa Watts, PhD
SVP, Human Resources,
Diversity, Equity, and Inclusion
[True Religion Brand Jeans](#)
[Connect with Theresa](#)



Caroline Yap
Director of Cloud AI Practice
[Google Cloud](#)
[Connect with Caroline](#)



Lathana "Jadah" Hawkins
SVP, Strategic Client Solutions
[Alorica](#)
[Connect with Lathana](#)



Farah Noor Khan
SVP, Customer Experience
Strategy - West Region, GSW,
powered by [Syneos Health](#)
[Connect with Farah](#)



Jill Brown
CEO & Founder of Jill Brown Coaching
Chief Human Resources Officer
[FSL](#)
[Connect with Jill](#)

We can't forget all of the incredible moments that have made 2022 unforgettable. This year was full of networking, ice breakers, laughing, dancing, happy hours, selfies, celebrating, and supporting, but, most importantly, it was full of learning. To highlight our learnings, we've rounded up 20 CCWomen experts from 2022. We are so grateful for these luminaries' contributions to not only our community, but the broader community of marginalized folks in the workplace. We are so proud to present our Top 20 CCWomen Luminaries of 2022, and hope you will join us in celebrating them!

Download Your Copy of the Feature

MEMBER SHOUT-OUT



[Connect with Thamina](#)

Founder of podcast Femme Hive and financial equity platform Give Her Dollars, Thamina Stoll (she/her) is a gender and financial equity advocate, speaker, coach, creator, and entrepreneur. By day, she is also a marketing and sales executive at a major tech company. She was named in FOCUS Magazine's "100 Women of 2022" feature. Thamina is passionate about helping women become financially secure as part of the fight toward closing the pay and wealth gap. Be sure to follow her @giveherdollars on Instagram!

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THE IMPORTANT STUFF

CAN'T MISS

CCWomen Summit

Monday, January 30, 2023 | San Antonio, Texas



CCWomen is proud to present the 2023 CCWomen Summit San Antonio agenda.

The CCWomen Summit is an all day event that includes keynotes, fireside chats, networking, workshops, and more! It's all a part of the #1 customer contact and CX event series, Customer Contact Week, taking place in San Antonio at the Grand Hyatt.

Download the full agenda for information on session topics, speakers, activities, and more.

➤ [LINK TO REGISTER](#)

➤ [Download Your Copy of the Agenda](#)

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Questions? Need more info? Contact Us! ccwomen@cmpteam.com